LiveAction®

State Government Agency Chooses LiveAction for Enhanced Visibility

Introduction

This case study of a state & local government is based on a September 2021 survey of LiveAction customers by TechValidate, a 3rd-party research service. The profiled organization asked to have their name blinded to protect their confidentiality.

Challenges

The business challenges that led the profiled organization to evaluate and ultimately select LiveAction:

- Faced the following challenges:
    - End-to-end network and application performance visibility
    - Voice and video monitoring

Use Case

The key features and functionalities of LiveAction that the surveyed organization uses:

- Top purchasing drivers:
    - Enhanced visibility

Results

The surveyed organization achieved the following results with LiveAction:

- Top benefits realized with LiveAction:
    - Increased network visibility for better decisions
    - Ensured the network meets business objectives
    - Improved performance reporting and analysis

Organization Profile

The organization featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Organization Size:
State & Local

Industry:
Government

About LiveAction

LiveAction provides end-to-end visibility of network and application performance from a single pane of glass. We provide enterprises with confidence that the network is meeting business objectives, full network visibility for better decisions, and reduced cost to operate the network.

Learn More:

LiveAction

Source: TechValidate survey of a State & Local Government

Research by **TechValidate**
by SurveyMonkey